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**For Immediate Release**

**Photos attached**

**Video here:** <https://drive.google.com/file/d/1ZvvYJdXqx8x371jpYPKZmPD5ojXkZzxQ/view>

## **Juniper Communities Pilots the Use of Robots to Enhance Dining Services**

**Bensalem, PA and Bloomfield, NJ (April 4, 2022)** - [Juniper Communities](#), a leader in the senior living industry, announces it is piloting the [use of robots](#) to enhance dining services in their senior living communities. The pilot taking place at Juniper Village at Bucks County in Bensalem, PA has so far proven to meet expectations and will be rolled out to several Juniper Village locations in the upcoming months.

Known as Servi advanced technology by BEARrobotics, the robots are being observed and tracked on how they help dining services run more efficiently. According to Kris Kishbaugh, Regional Director of Dining Services for Juniper Communities, they expect the Servis to assist dining operations in several ways. This includes being used in the dining rooms to expedite food delivery, table bussing, and reduce breakage; and to deliver meals to rooms.

Servis are self-driving, column shaped robots that stand around three feet tall. They come with trays and a bus tub that attach to the unit. While the robot can be remote controlled, it is completely self-driving with a number of sensors and cameras so it can easily navigate any space. It also is equipped with weight sensors, so the robot knows to return to the kitchen after plates have been taken off or placed on it. Servis are even customizable for specific floor plans and other needs.

“Our dining staff have been very receptive to the use of Servis,” said Kishbaugh. “They allow the servers to spend more time in front of the residents knowing the food will come out when it is ready. They don’t have to waste time and energy running back and forth to the kitchen. Also,

the Servi make clearing tables much easier as the servers don't have to carry heavy trays of dirty plates back to the kitchen. This also helps in preventing accidents and dropping dishes.”

Servi robots are just one of the new technologies coming to market that Juniper Communities is piloting in its senior living communities. The implementation of Servi is the latest way Juniper Village is working to make each day that much better for all of their community members.

Juniper Village at Bucks County, located at 3200 Bensalem Blvd, Bensalem, PA, is a 357,350 square foot life plan community with 13-interconnecting buildings providing senior living options to 270 vibrant adults. Making sure the dining needs of every resident are met each day is no easy task, and associates are more than happy to have extra assistance helping them out at mealtimes. Servi eliminates a significant amount of running around for the dining staff and reduces the amount of people needed on the floor. Most importantly, team members can spend more time with the residents.

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### **About Juniper Communities, LLC**

Juniper Communities, a leader in quality, value, and innovation in long-term care, operates senior living communities in Colorado, New Jersey, Pennsylvania, and Texas that emphasize residents' well-being, interaction and security. Their approach to housing and care offers residents the opportunity to live a full life, regardless of age or health. Juniper's innovative Connect4Life program has been proven to improve residents' care by decreasing hospitalizations, re-hospitalizations, and urgent care visits, while offering potential cost savings to public programs such as Medicare. To learn more about the many ways Juniper Communities innovates in support of our residents, visit [www.junipercommunities.com](http://www.junipercommunities.com).

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